



HomeTech FAKRO Attic Stairs Warranty

10 Years

June 2016



Each set of FAKRO Attic Stairs purchased through HomeTech - is backed by a ten-year product warranty, effective from the date of purchase*

What will HomeTech Ltd do?

Should any products be determined by HomeTech Ltd to be defective, at the option of HomeTech Ltd, such products will be repaired or replaced and returned within a reasonable time to Buyer free from defect. If HomeTech Ltd provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period**.

What are the limitations on a Buyers Remedies?

If HomeTech Ltd did not install the product(s), in no event will HomeTech Ltd be liable for any breach of warranty for improper installation.

To the fullest extent allowed by law, HomeTech Ltd's liability to all buyers for all claims with respect to the products will be limited to the lesser of (a) the cost of replacing the products; (b) the cost of obtaining equivalent products; or (c) the cost of having products repaired.

What is not covered by this warranty?

HomeTech Ltd is not responsible for, nor does the warranty apply to:

Defects or damages arising out of improper handling or cleaning, accidents, natural disasters, intentional acts, misuse or abuse, or any other circumstances beyond the control of HomeTech Ltd.

Condensation and any water damage resulting from condensation.

Products subjected to stress resulting from (i) localized application of heat, (ii) movement of building and /or building components, or (iii) expansion or contraction of framing members.

Cost of re-installation if replaced under warranty – HomeTech's liability cost is limited to replacing the stairs only and not the cost of re-installation.

The warranty does NOT cover damage to the stairs caused by accident, misuse, water damage, general wear and tear, unauthorised alteration or repair and use other than in accordance with the instruction for operation.

The attic stairs must be installed to the manufacturers specification, if not HomeTech has sole discretion to void warranty.

**Any HomeTech warranty or guarantee is provided to the original purchaser of the product and is non-transferable to a subsequent owner of the property. Proof of purchase will be required with any claim.*

***If in the event that a refund is given and the product is removed, any penetrations through the building's structure are to be repaired at the owner's expense.*