

# Warranty as at 28 April 2017



**Better spaces. Better lives.**

## LIMITED WARRANTY

### WHAT DOES THIS WARRANTY COVER?

For all products purchased or delivered hereunder, HomeTech Ltd warrants they are free from defects of workmanship and/or material for a period of time from the date of purchase.

### HOW LONG DOES THE COVERAGE LAST?

<b>Solatube™ Daylighting System</b>	<b>Warranty Period</b>
Domes, roof flashing bases, diffusers, diffuser ceiling mountings, reflective tubing, plastic, rubber or metal seals and gaskets, tapes and fasteners	10 Years
Light Add On Kit, Ventilation Add On Kit, Daylight Dimmer	5 Years
Installation of Solatube Daylighting System	10 Years

### What Will HomeTech Ltd Do?

Should any products be determined by HomeTech Ltd to be defective, at the option of HomeTech Ltd, such products will be repaired or replaced and returned within a reasonable time to Buyer free from defect. If HomeTech Ltd provides a replacement product, the warranty on the replacement will last only for the balance of the original product warranty period.

### What Are the Limitations On a Buyer's Remedies?

IN NO EVENT WILL HOMETECH LTD BE LIABLE FOR LOSS OF PROFITS, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES. IF HOMETECH LTD DID NOT INSTALL THE PRODUCT(S), IN NO EVENT WILL HOMETECH LTD BE LIABLE FOR ANY BREACH OF WARRANTY FOR IMPROPER INSTALLATION. TO THE FULLEST EXTENT ALLOWED BY LAW, HOMETECH LTD'S LIABILITY TO ALL BUYERS FOR ALL CLAIMS WITH RESPECT TO THE PRODUCTS WILL BE LIMITED TO THE LESSER OF (A) THE COST OF REPLACING THE PRODUCTS, (B) THE COST OF OBTAINING EQUIVALENT PRODUCTS OR (C) THE COST OF HAVING PRODUCTS REPAIRED.

### What is Not Covered By This Warranty?

HomeTech Ltd is not responsible for, nor does the warranty apply to:

- Defects or damages arising out of improper handling or cleaning, accidents, natural disasters, intentional acts, misuse or abuse, or any other circumstances beyond the control of HomeTech Ltd.
- Condensation and any water damage resulting from condensation.
- Products subjected to stress resulting from (i) localized application of heat, (ii) movement of building and/or building components or (iii) expansion or contraction of framing members.
- Accessories, flashings or other materials installed by persons other than Solatube Certified Installation Consultants.

### How Can I Claim Against This Warranty?

Within thirty (30) days of discovery of a defect, Buyer should contact (i) Buyer's Solatube Certified Installation Consultant or (ii) HomeTech Ltd Customer Service at 0800 HOMETECH (466 383).

Additional Provision Applicable to Uses Of Products Other Than For Personal, Family or Household Purposes:

### WHAT WARRANTIES IS HOMETECH LTD DISCLAIMING?

EXCEPT AS EXPRESSLY SET FORTH HEREIN, THE PRODUCTS ARE PROVIDED "AS IS", WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY SUCH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED.

### ADDITIONAL PRODUCT WARRANTIES (IF APPLICABLE)

PRODUCT:

WARRANTY PERIOD:

PRODUCT:

WARRANTY PERIOD:

# Producer Statement

OWNER NAME:

CONTRACTOR/BUILDER (if applicable):

INSTALLATION SITE ADDRESS:

DATE INSTALLED:

## WHERE APPLICABLE:

BUILDING CONSENT NO.:

DP NO.:

LOT NO.:

The Solatube Daylighting System product has been installed as per the manufacturer's recommendations by a Solatube Certified Installation Consultant.

I, the HomeTech Solatube Certified Installation Consultant, guarantee the installation of this Solatube Daylighting System for the period of ten years (see warranties overleaf).

COMMENTS:

## SOLATUBE CERTIFIED INSTALLATION CONSULTANT DETAILS:

NAME:

SIGNATURE:

(Solatube Certified Installation Consultant)

(Solatube Certified Installation Consultant)

EMAIL:

PHONE:

## PRODUCT CLEANING AND CARE

### Roof Dome

The dome on the Solatube Daylighting System is designed to be self cleaning. However, if installed in an area with high debris build-up, the dome may need to be cleaned from time to time. To ensure that irreparable damage to the dome does not occur, the dome can be cleaned using a soft cloth with water and a non-abrasive mild soap or detergent followed by a thorough water rinse.

### Tubing

To clean the tubing, simply wipe with a soft cloth. Do not use any cleaning solution or abrasive material.

### Diffuser

Brighten Up Series diffuser (Solatube 290DS and 160DS Daylighting System) after February 2011.

This diffuser has six lugs and can be removed by turning anti-clockwise. The secondary lens can be removed by pulling gently on the protruding plastic tab. This will also allow access to the light fitting.

### Ventilation Add On Kit

Clean the vent with a damp cloth.

### Light Add On Kit

To replace the light bulb in a Solatube Daylighting System light fixture, follow the above instructions on how to remove the diffuser and replace the light bulb. Do not exceed 75 watts.

## WARNINGS

### Reroofing

Solatube® products require special care if removed for reroofing. In order to ensure proper removal and reinstallation, please call your Solatube Certified Installation Consultant or HomeTech Ltd.

If not removed by a Solatube Certified Installation Consultant, the warranty will be void.

For any further detail on the above, please contact HomeTech Ltd on 0800 HOMETECH (0800 466 383) or visit our website at [www.hometech.co.nz](http://www.hometech.co.nz).



**SOLATUBE**  
Innovation In Daylighting.

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[www.hometech.co.nz](http://www.hometech.co.nz)

